



SIXTEENTH STREET COMMUNITY HEALTH CENTERS

GENERATIONS OF IMPACT

Reducing lead poisoning

The Lead Outreach Program tested and treated more than 4,600 children in the past year and gave more than 100,000 lead tests over the past 25 years to **drop the childhood lead poisoning rate among our patients from 36% to less than 2%.**

Increasing access to behavioral health and substance use services

Nearly 5,000 individuals were seen in the last year by our Behavioral Health Department and over 250 individuals received Alcohol and Other Drug Abuse (AODA) services. Over the past 30 years, this department has **helped more than 50,000 people find a place of health and wellness.**



Child and Adolescent Day Treatment Program (CADT)

At the end of 2018, **21 new patients were enrolled in CADT with over 250 encounters.** Currently, we have 14 children in CADT per day. It is projected that in 2020, we will see 24 kids per day in each of the four treatment sessions five days per week.

Chronic Conditions

Sixteenth Street has implemented a new way to care for patients with diabetes – a "diabetes clinic" that gives every patient multidisciplinary support within a team environment. The provider, diabetes nurse educator, nutritionist, behavioral health provider, and social worker work together to give every patient what they individually need to get their A1C to a healthy level.

Healthy mom and healthy baby

Helping women stay healthy during pregnancy gives babies a healthy start in life. In the last year, 100% of patients were educated on safe sleep environments and the benefits of breastfeeding. 74% of patients entered into prenatal care during their first trimester and **94% of babies were born at a healthy birth weight.**



Medical care for those most in need

Sixteenth Street has served nearly 1 million people over the past 50 years – people who, without Sixteenth Street, would most likely have gone without care.

OUR PROUD HISTORY

In 1969, a group of community residents and advocates on Milwaukee's southside concerned about the health and lack of resources available to their neighbors and friends banded together to start a "Health Contact Center" where anyone – regardless of their ability to pay – could come and access critical health resources and education in their own community. Over the next decade, the clinic doubled in size with the help of additional funds from United Way of Greater Milwaukee & Waukesha County and the Social Development Commission.

As the need for bilingual care grew on Milwaukee's southside in the 1980s, "la clínica de la dieciséis" grew in parallel: hiring its first full-time provider, renovating its own clinic site, assuming leadership of the WIC (Women, Infant and Children) program, and establishing payment systems to accept insurance. In 1984, Sixteenth Street gained recognition as a Federally Qualified Health Center (FQHC).

Although understanding the impact of social determinants of health has always been woven into Sixteenth Street's care, focusing on these factors became more deliberate in the 90s with a facility expansion for greater provision of social services, establishment of case management for persons living with HIV/AIDS, creation of the Department of Environmental Health (lead poisoning outreach and prevention, and sustainable development), and launch of Sixteenth Street's Behavioral Health Department to address a lack of accessible behavioral health services.

Over the next two decades, Sixteenth Street had continued success in expanding programs and additional sites to continue meeting its patients where they live, learn, and play: adding physical therapy and dental hygiene services, opening three additional clinic sites (Parkway, Waukesha, and Layton), adding five school-based clinics (Lincoln Avenue Elementary, Doerfler Elementary, United Community Center Early Childhood and Learning Center, St. Augustine Preparatory Academy, and St. Anthony School), and opening a satellite clinic at United Community Center's Senior Center for geriatric care. Sixteenth Street is now the largest FQHC in Wisconsin serving nearly 40,000 primarily low-income, Latino individuals each year.

MESSAGE FROM OUR PRESIDENT & CEO

50 YEARS. I'm proud and humbled to write this note – thinking about the work, dedication, innovation, impact, and passion that has flowed through our walls, staff, and community over these past 50 years. It has been our mission not only to care for our patients inside our walls but to also go outside the clinic and into the community, fostering local leaders, creating systemic changes, and building a healthy community. Sixteenth Street has and always will be more than a clinic – we are a living breathing part of the neighborhoods we serve.

I want to personally acknowledge our passionate staff who have dedicated their lives to this work, and to thank our patients and community. It's been a privilege to serve you. We are continuously inspired by your strength and vibrancy for life – **here's to 50 more!**

Dr. Julie Schuller
President & CEO



OUR TEAM

BOARD OF DIRECTORS

- Jose Avila
- Jacob Bidwell
- Tom Gazzana
- Andres Gonzalez
- Patricia Hago
- Wayne Heidenreich
- Lauren Lopez
- Kenneth Munson
- Reggie Newson
- Juan Ruiz
- Brianna Sas-Perez
- Levi Sosa
- Richard Walters

ACHIEVEMENTS

- **HRSA Silver Health Center Quality Leader**
This recognition is given to the top 11%-20% of health centers nationwide. Sixteenth Street is one of only two health centers in Wisconsin to achieve this level, which is based on quality indicators including Early Entry into Prenatal Care, Preventive Screenings, and Chronic Disease Management.
- **American College of Nurse-Midwives Best Practice for primary cesarean rate.** Sixteenth Street's Midwifery Department was recognized as an American College of Nurse-Midwives Best Practice for primary cesarean rate – meaning they are one of the top three in the country for this metric.
- **Hispanic Professionals of Greater Milwaukee Corporation of the Year Award**
- Business Health Care Group **2019 Leading Change, Creating Value Award**
- Dr. Julie Schuller received the **Wisconsin Women's Health Foundation Champion in Women's Health Award**



LASTING PARTNERSHIPS

"Two simple words really sum up Sixteenth Street Community Health Centers for us: **Human Dignity.** It's one of Sixteenth Streets' core values, and it's something that is part of everything they do.

As an agency program partner with United Way, we get to see first-hand the services that are delivered to so many people in our communities, all with a great deal of dignity. They have an understanding of their capacity and embrace their responsibility beyond their clinic walls. A perfect example is the work they do at three of our schools with the Milwaukee Community Schools Partnership.

At United Way, we believe that good health is more than simply visiting a doctor. It's about housing, employment, literacy, and so much more. What we love about Sixteenth Street is that they take a deep dive into all of these issues in order for people to live the healthiest lives possible."

Amy Lindner
President and CEO
United Way of Greater Milwaukee & Waukesha County



OUR PATIENTS

39,938 Patients
Served in 2018

48% Adults
48% Children
4% Seniors

56% Female
44% Male

21% Uninsured
55% Medicaid
3% Medicare
21% Private insurance



63% living at 100% of the poverty level and below

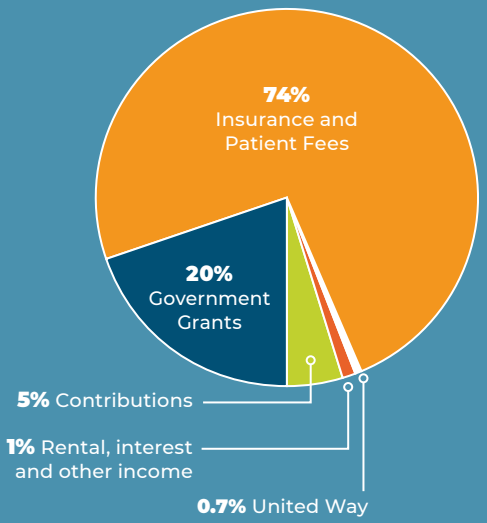
86% Hispanic

71% prefer to be served in a language other than English

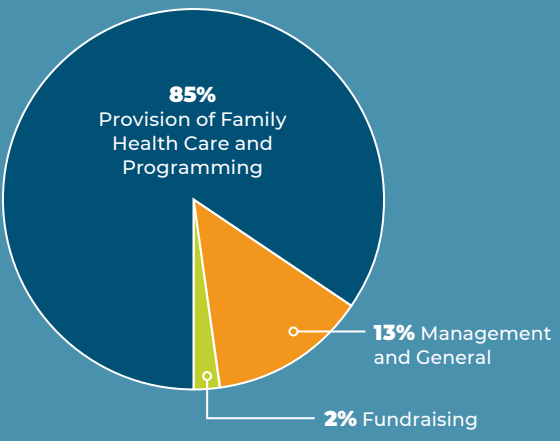


FINANCIALS 2018/19

Sources of Funds:



Use of Funds:



COMMUNITY EVENTS

Celebrity Roast

Sixteenth Street's Celebrity Roast honored Mary Lou Young, former CEO of United Way of Greater Milwaukee & Waukesha County. Mary Lou was roasted by Nicole Angresano, Vice President of Community Impact, United Way of Greater Milwaukee & Waukesha County; Vincent Lyles, Vice President of Community Relations at Advocate Aurora Health; and Greg Marcus, President and Chief Executive Officer, Marcus Corporation.

With over 550 attendees, the event raised nearly \$250,000 to support Sixteenth Street's work.

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Latino Health Equity Summit

After hosting a successful inaugural Health Equity Summit in 2018, Sixteenth Street's 2019 Health Equity Summit focused on the challenges facing Latinos in Milwaukee. **Over 600 people attended the Summit which raised more than \$30,000 for our programs and services.**



raised over **\$30,000**

Bike Day

Bike Day is a community-based event that brings together local businesses, organizations, and community members for a day of fun and exercise. The event encourages physical activity and healthy eating, promotes bike safety, provides bike tune-ups, and gives away bikes, helmets, and locks to children on Milwaukee's southside. This year's event was **attended by nearly 1,200 community members and raised more than \$20,000.** We were thrilled to be able to give away 400 bicycles, 500 helmets, and 250 bike locks so kids and families in our community can get out and exercise.

400 bicycles given away



2018/19 DONORS

2018 Roast Sponsors

- Advocate Aurora Health
- AIDS Resource Center of Wisconsin
- Anthem Blue Cross Blue Shield
- Ascension Wisconsin
- Bader Philanthropies
- Baird
- Baker Tilly
- BMO Harris
- Boys & Girls Clubs of Greater Milwaukee
- Business Health Care Group Wisconsin
- Capri Senior Communities
- Children's Hospital of Wisconsin
- Concordance Healthcare Solutions
- Dental Associates
- Froedtert & The Medical College of Wisconsin
- GE Healthcare
- Tom Gazzana
- Harley-Davidson
- Herb Kohl Philanthropies
- House United
- iCare
- JAN-PRO Cleaning Systems of Milwaukee
- JP Cullen
- Ted and Mary Kellner
- Marcus Foundation

- MHS Health Wisconsin
- Northwestern Mutual
- PNC Bank
- ProHealth Care
- Reinhart Boerner Van Deuren
- Rockwell Automation
- United Community Center
- UMOS
- UnitedHealthcare
- von Briesen & Roper
- We Energies
- Wisconsin Diagnostic Laboratories
- Women United

2019 Health Equity Summit Sponsors

- Ascension Wisconsin
- Advocate Aurora Health
- Cardinal Capital
- Children's Community Health Plan of Wisconsin
- Froedtert & the Medical College of Wisconsin
- Greater Milwaukee Foundation
- Hayat Pharmacy
- My Choice Family Care
- Pfizer
- Tri City National Bank
- UnitedHealthcare
- Wells Fargo

2019 Bike Day Sponsors

- Marjorie L Christiansen Foundation
- Anthem Blue Cross Blue Shield
- Kohl's

Grant Funders

- American Cancer Society
- Brewers Community Foundation
- Catholic Community Foundation
- Charles D. Jacobus Family Foundation
- Charles E. Kubly Foundation
- Elizabeth Elser Charitable Trust
- Goldstein Family Foundation
- Greater Milwaukee Foundation
- Herb Kohl Philanthropies
- Jane Bradley Pettit Foundation
- Joyce Foundation
- Milwaukee Arts Board
- Milwaukee Health Care Partnership
- MPS Partnership for the Arts and Humanities
- National Fish and Wildlife Foundation
- Nicholas Family Foundation Trust
- Northwestern Mutual Foundation
- The Brookby Foundation
- United Way of Greater Milwaukee & Waukesha County
- Wisconsin Partnership Program
- Zilber Family Foundation



Thank You!

For investing in Sixteenth Street's families and community

